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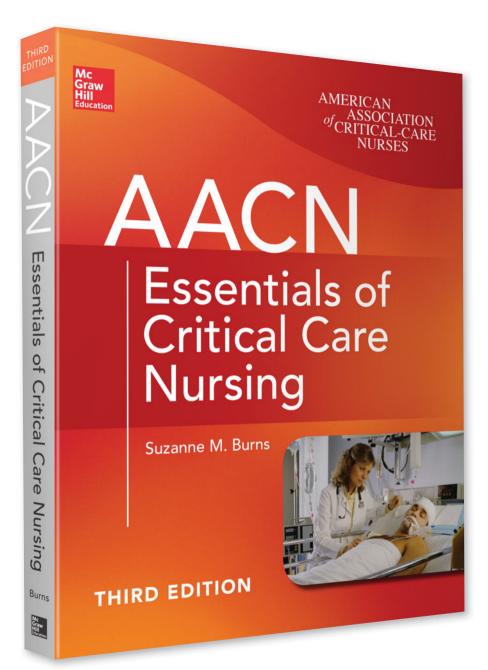
Essentials of Critical Care Nursing

Suzanne M. Burns



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AACN Essentials of Critical Care Nursing Third Edition

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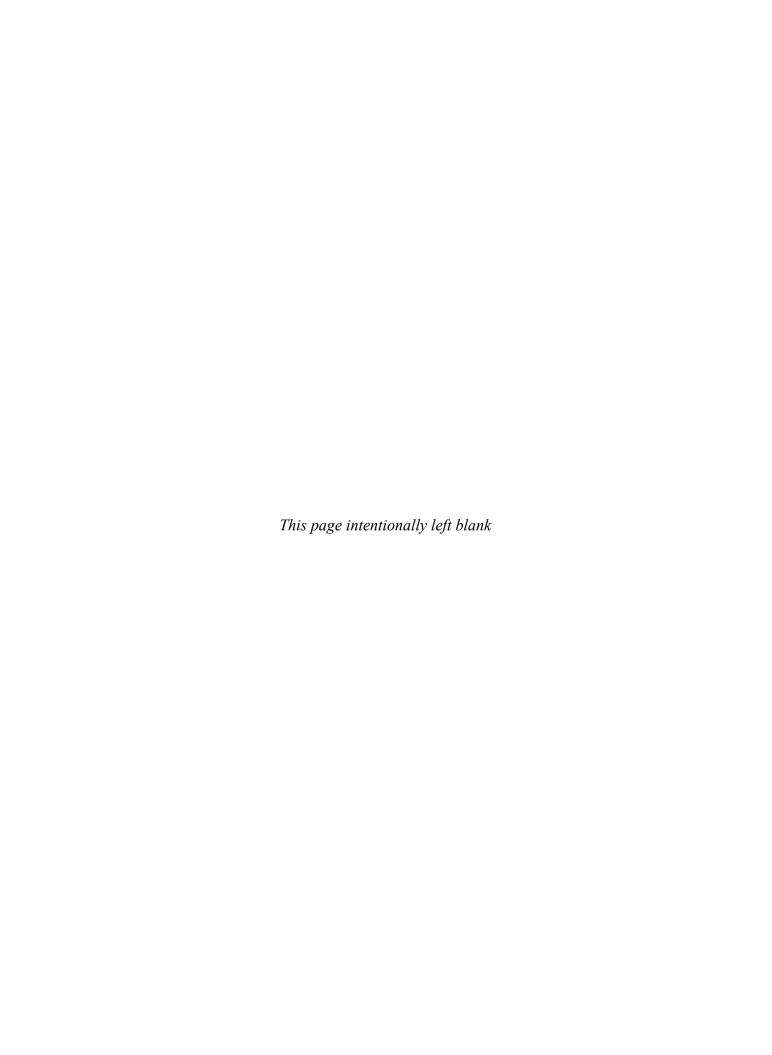
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To my critical care nursing colleagues around the world, whose wonderful work and efforts ensure the safe passage of patients through the critical care environment. Special thanks to Marianne Chulay RN, PhD, FAAN, my dear friend and colleague, for her many contributions and mentoring during the development of the first two editions of the Essentials of Critical Care Nursing and the Essentials of Progressive Care Nursing books. Her inspiration, drive, and thoughtful approach to the books continue to be an inspiration to me and the authors with whom she worked.



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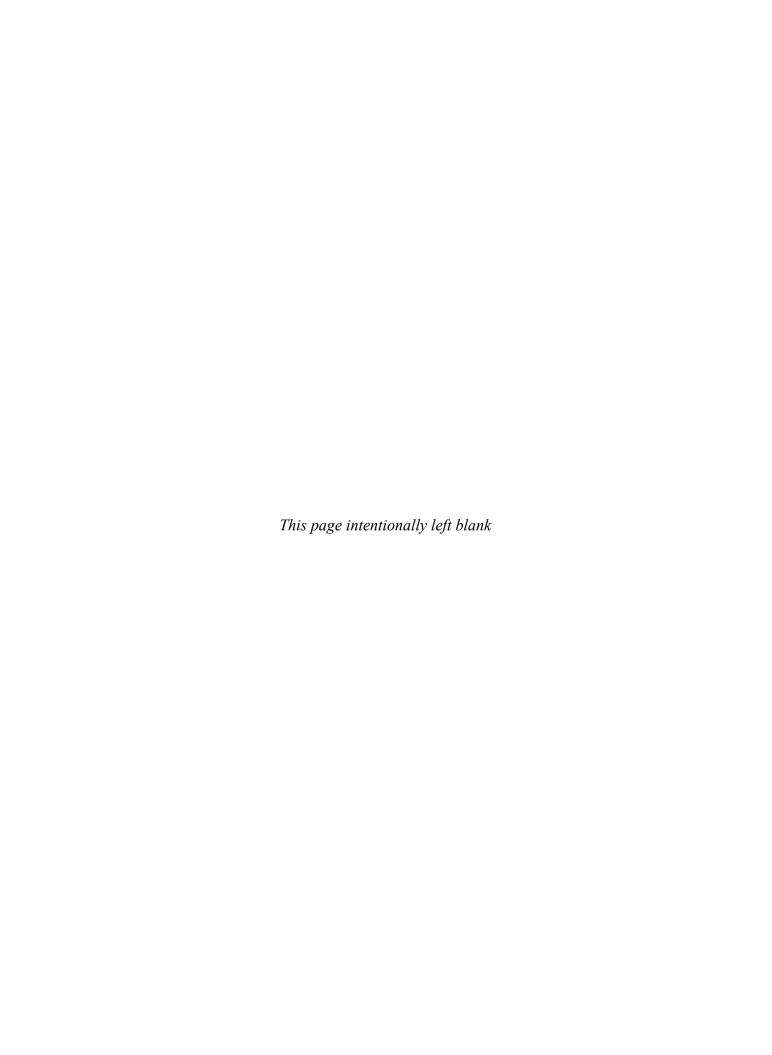
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Preface

Critical care nursing is a complex, challenging area of nursing practice where clinical expertise is developed over time by integrating critical care knowledge, clinical skills, and caring practices. This textbook succinctly presents essential information about how best to safely and competently care for critically ill patients and their families.

As it has since the first edition, the American Association of Critical-Care Nurses reaffirms this book's value to the AACN community and especially to clinicians at the point of care. The title continues to carry AACN's name, as it has since the first edition.

AACN Essentials of Critical Care Nursing provides essential information on the care of adult critically ill patients and families. The book recognizes the learner's need to assimilate foundational knowledge before attempting to master more complex critical care nursing concepts. Written by nationally acknowledged clinical experts in critical care nursing, this book sets a new standard for critical care nursing education.

AACN Essentials of Critical Care Nursing represents a departure from the way in which most critical care books are written because it:

- Succinctly presents essential information for the safe and competent care of critically ill adult patients and their families, building on the clinician's significant medical-surgical nursing knowledge base, avoiding repetition of previously acquired information;
- Stages the introduction of advanced concepts in critical care nursing after essential concepts have been mastered:
- Provides clinicians with clinically-relevant tools and guides to use as they care for critically ill patients and families.

AACN Essentials of Critical Care Nursing is divided into four parts:

 Part I: The Essentials presents core information that clinicians must understand to provide safe, competent nursing care to all critically ill patients, regardless of their underlying medical diagnoses. This part includes content on essential concepts of assessment, diagnosis, planning, and interventions common to critically ill patients and their families; interpretation and management of cardiac rhythms; hemodynamic monitoring; airway and ventilatory management; pain, sedation and neuromuscular blockade management; pharmacology; and ethical and legal considerations. Chapters in Part I present content in enough depth to ensure that essential information is available for the critical care clinician to develop competence, while sequencing pathological conditions in part II and advanced content in a later part of the book (Part III).

- Part II: Pathologic Conditions covers pathologic conditions and management strategies commonly encountered in critical care units, closely paralleling the blueprint for the CCRN certification examination. Chapters in this part are organized by body systems and selected critical care conditions, such as cardiovascular, respiratory, multisystem, neurologic, hematologic and immune, gastrointestinal, renal, endocrine, and trauma.
- Part III: Advanced Concepts in Caring for the Critically Ill Patient presents advanced critical care concepts or pathologic conditions that are more complex and represent expert level information. Specific advanced chapter content includes ECG concepts, cardiovascular concepts, respiratory concepts (ie, modes of ventilation), and neurologic concepts.
- Part IV: Key Reference Information contains reference information that clinicians will find helpful in the clinical area (normal laboratory and diagnostic values; algorithms for advanced cardiac life support; troubleshooting guides for hemodynamic monitoring; and summary tables of critical care drugs and cardiac rhythms). Content is presented primarily in table format for quick reference.

Each chapter in Part I, II, and III, begins with "Knowledge Competencies" that can be used to guide informal or formal teaching and to gauge the learner's progress. In addition,

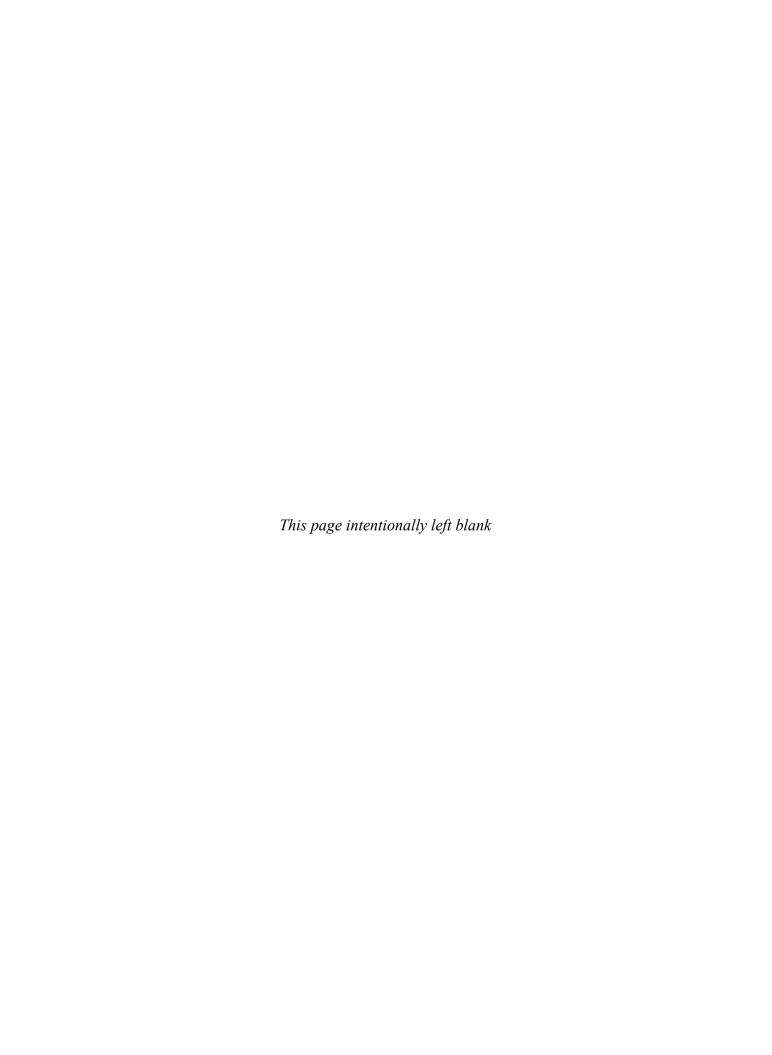
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each of the chapters provide "Essential Content Case" studies that focus on key information presented in the chapters in order to assist clinicians in understanding the chapter content and how to best assess and manage conditions and problems encountered in critical care. The case studies are also designed to enhance the learners understanding of the magnitude of the pathologic problems/conditions and their impact on patients and families. Questions and answers are provided for each case so the learner may test his/her knowledge of the essential content.

It is my belief that there is no greater way to protect our patients than to ensure that an educated clinician cares for them. Safe passage in critical care is ensured by competent, skilled, knowledgeable, and caring clinicians. I sincerely believe that this textbook will help you make it so!

Suzi Burns

THE ESSENTIALS



ASSESSMENT OF CRITICALLY ILL PATIENTS AND THEIR FAMILIES

Mary Fran Tracy

KNOWLEDGE COMPETENCIES

- Discuss the importance of a consistent and systematic approach to assessment of critically ill patients and their families.
- 2. Identify the assessment priorities for different stages of a critical illness:
 - Prearrival assessment
 - · Admission quick check

- Comprehensive admission assessment
- Ongoing assessment
- 3. Describe how the assessment is altered based on the patient's clinical status.

The assessment of critically ill patients and their families is an essential competency for critical care practitioners. Information obtained from an assessment identifies the immediate and future needs of the patient and family so a plan of care can be initiated to address or resolve these needs.

Traditional approaches to patient assessment include a complete evaluation of the patient's history and a comprehensive physical examination of all body systems. This approach, although ideal, rarely is possible in critical care as clinicians struggle with life-threatening problems during admission and must balance the need to gather data while simultaneously prioritizing and providing care. Traditional approaches and techniques for assessment must be modified in critical care to balance the need for information, while considering the critical nature of the patient and family's situation.

This chapter outlines an assessment approach that recognizes the emergent and dynamic nature of a critical illness. This approach emphasizes the collection of assessment data in a phased, or staged, manner consistent with patient care priorities. The components of the assessment can be used as a generic template for assessing most critically ill patients and families. The assessment can then be individualized by adding more specific assessment requirements depending on the

specific patient diagnosis. These specific components of the assessment are identified in subsequent chapters.

Crucial to developing competence in assessing critically ill patients and their families is a consistent and systematic approach to assessments. Without this approach, it would be easy to miss subtle signs or details that may identify an actual or potential problem and also indicate a patient's changing status. Assessments should focus first on the patient, then on the technology. The patient needs to be the focal point of the critical care practitioner's attention, with technology augmenting the information obtained from the direct assessment.

There are two standard approaches to assessing patients: the head-to-toe approach and the body systems approach. Most critical care nurses use a combination, a systems approach applied in a "top-to-bottom" manner. The admission and ongoing assessment sections of this chapter are presented with this combined approach in mind.

ASSESSMENT FRAMEWORK

Assessing the critically ill patient and family begins from the moment the nurse is made aware of the pending admission of the patient and continues until transitioning to the next phase of care. The assessment process can be viewed as four distinct stages: (1) prearrival, (2) admission quick check ("just the basics"), (3) comprehensive initial, and (4) ongoing assessment.

Prearrival Assessment

A prearrival assessment begins the moment the information is received about the upcoming admission of the patient. This notification comes from the initial healthcare team contact. The contact may be paramedics in the field reporting to the emergency department (ED), a transfer from another facility, or a transfer from other areas within the hospital such as the emergency room (ER), operating room (OR), or medical/ surgical nursing unit. The prearrival assessment paints the initial picture of the patient and allows the critical care nurse to begin anticipating the patient's physiologic and psychological needs. This prearrival assessment also allows the critical care nurse to determine the appropriate resources that are needed to care for the patient. The information received in the prearrival phase is crucial because it allows the critical care nurse to adequately prepare the environment to meet the specialized needs of the patient and family.

Admission Quick Check

An admission quick check assessment is obtained immediately upon arrival and is based on assessing the parameters represented by the ABCDE acronym (Table 1-1). The admission quick check assessment is a quick overview of the adequacy of ventilation and perfusion to ensure early intervention for any life-threatening situations. Energy is also focused on exploring the chief complaint and obtaining essential diagnostic tests to supplement physical assessment findings. The admission quick check is a high-level view of the patient but is essential because it validates that basic cardiac and respiratory function is sufficient.

Comprehensive Initial Assessment

A comprehensive initial assessment is performed as soon as possible, with the timing dictated by the degree of physiologic stability and emergent treatment needs of the patient. If the patient is being admitted directly to the intensive care unit (ICU) from outside the hospital, the comprehensive assessment is an in-depth assessment of the past medical and social history and a complete physical examination of each body system. If the patient is being transferred to the ICU

TABLE 1-1. ABCDE ACRONYM

Airway
Breathing
Circulation, Cerebral perfusion, and Chief complaint
Drugs and Diagnostic tests
Equipment

from another area in the hospital, the comprehensive assessment includes a review of the admission assessment data and comparison to the current state of the patient. The comprehensive assessment is vital to successful outcomes because it provides the nurse invaluable insight into proactive interventions that may be needed.

Ongoing Assessment

After the baseline comprehensive initial assessment is completed, ongoing assessments, an abbreviated version of the comprehensive initial assessment, are performed at varying intervals. The assessment parameters outlined in this section are usually completed for all patients, in addition to other ongoing assessment requirements related to the patient's specific condition, treatments, and response to therapy.

Patient Safety Considerations in Admission Assessments

Admission of an acutely ill patient can be a chaotic and fast-paced event with multiple disciplines involved in many activities. It is at this time, however, that healthcare providers must be particularly cognizant of accurate assessments and data gathering to ensure the patient is cared for safely with appropriate interventions. Obtaining inaccurate information on admission can lead to ongoing errors that may not be easily rectified or discovered and lead to poor patient outcomes.

Obtaining information from an acutely ill patient may be difficult, if possible at all. If the patient is unable to supply information, other sources must be utilized such as family members, electronic health records (EHRs), past medical records, transport records, or information from the patient's belongings. Of particular importance at admission is obtaining accurate patient identification, as well as past medical history including any known allergies. Current medication regimens are extremely helpful if feasible, as they can provide clues to the patient's medical condition and perhaps contributing factors to the current condition.

With the increasing use of EHRs, opportunities are improving for timely access to past and current medical histories of patients. Critical care providers may have access to both inpatient and outpatient records within the same healthcare system, assisting them in quickly identifying the patient's most recent medication regimen and laboratory and diagnostic results. In addition, many healthcare systems within the same geographic locations are working together to make access available to intersystem medical records of patients being treated at multiple healthcare institutions. This is particularly beneficial in the intensive care setting where patients may be unable to articulate imperative medical information, including advance directives, allergies, and next of kin.

Careful physical assessment on admission to the critical care unit is pivotal for providing prevention and/or early treatment for complications associated with critical illness. Of particular importance is the assessment of risk for pressure

ulcer formation, alteration in mental status, and/or falls. Risks associated with accurate patient identification never lessen, particularly as these relate to interventions such as performing invasive procedures, medication administration, blood administration, and obtaining laboratory tests. Nurses need to be cognizant of safety issues as treatment begins as well. For example, accurate programming of pumps infusing high-risk medications is essential. It is imperative that nurses use all safety equipment available to them such as preprogrammed drug libraries in infusion pumps and bar-coding technology. Healthcare providers must also ensure the safety of invasive procedures that may be performed emergently.

PREARRIVAL ASSESSMENT: BEFORE THE ACTION BEGINS

A prearrival assessment begins when information is received about the pending arrival of the patient. The prearrival report, although abbreviated, provides key information about the chief complaint, diagnosis, or reason for admission, pertinent history details, and physiologic stability of the patient (Table 1-2). It also contains the gender and age of the patient and information on the presence of invasive tubes and lines, medications being administered, other ongoing treatments,

TABLE 1-2. SUMMARY OF PREARRIVAL AND ADMISSION QUICK CHECK ASSESSMENTS

Prearrival Assessment

- Abbreviated report on patient (age, gender, chief complaint, diagnosis, pertinent history, physiologic status, invasive devices, equipment, and status of laboratory/diagnostic tests)
- Allergies
- Complete room setup, including verification of proper equipment functioning

Admission Quick Check Assessment

- · General appearance (consciousness)
- Airway:

Patency

Position of artificial airway (if present)

Breathing:

Quantity and quality of respirations (rate, depth, pattern, symmetry, effort, use of accessory muscles)

Breath sounds

Presence of spontaneous breathing

· Circulation and Cerebral Perfusion:

ECG (rate, rhythm, and presence of ectopy)

Blood pressure

Peripheral pulses and capillary refill

Skin, color, temperature, moisture

Presence of bleeding

Level of consciousness, responsiveness

• Chief Complaint:

Primary body system

Associated symptoms

Drugs and Diagnostic Tests:

Drugs prior to admission (prescribed, over-the-counter, illicit)

Current medications

Review diagnostic test results

• Equipment:

Patency of vascular and drainage systems

Appropriate functioning and labeling of all equipment connected to patient

and pending or completed laboratory or diagnostic tests. It is also important to consider the potential isolation requirements for the patient (eg, neutropenic precautions or special respiratory isolation). Being prepared for isolation needs prevents potentially serious exposures to the patient or the healthcare providers. This information assists the clinician in anticipating the patient's physiologic and emotional needs prior to admission and in ensuring that the bedside environment is set up to provide all monitoring, supply, and equipment needs prior to the patient's arrival.

Many critical care units have a standard room setup, guided by the major diagnosis-related groups of patients each unit receives. The standard monitoring and equipment list for each unit varies; however, there are certain common requirements (Table 1-3). The standard room setup is modified for each admission to accommodate patient-specific needs (eg, additional equipment, intravenous [IV] fluids, medications). Proper functioning of all bedside equipment should be verified prior to the patient's arrival.

It is also important to prepare the medical record, which usually consists of a manual flow sheet or computerized data entry system to record vital signs, intake and output, medication administration, patient care activities, and patient assessment. The prearrival report may suggest pending procedures, necessitating the organization of appropriate supplies at the bedside. Having the room prepared and all equipment available facilitates a rapid, smooth, and safe admission of the patient. If the ICU is partnering in a tele-ICU (e-ICU) model, inform the tele-ICU hub of the pending admission so they can also prepare to begin surveillance of the critically ill patient upon arrival.

Consider and plan for the fact that family members often arrive with the patient or even prior to the patient's arrival in the ICU. Designate a healthcare worker who will connect with family members on their arrival by answering questions, giving them a brief orientation to the unit, showing them to a place where they can comfortably wait, providing them specific information as to when they will be able to see their loved one, and offering support resources.

TABLE 1-3. EQUIPMENT FOR STANDARD ROOM SETUP

- Bedside ECG and invasive pressure monitor with appropriate cables
- ECG electrodes
- Blood pressure cuff
- · Pulse oximetry
- · Suction gauges and canister setup
- Suction catheters
- Bag-valve-mask device
- Oxygen flowmeter, appropriate tubing, and appropriate oxygen delivery device
- IV poles and infusion pumps
- Bedside supply cart that contains such things as alcohol swabs, nonsterile gloves, syringes, chux, and dressing supplies
- Admission kit that usually contains bath basin and general hygiene supplies
- Admission and critical care paper and/or electronic documentation forms

ADMISSION QUICK CHECK ASSESSMENT: THE FIRST FEW MINUTES

From the moment the patient arrives in the ICU setting, his or her general appearance is immediately observed and assessment of ABCDEs is quickly performed (see Table 1-1). On arrival, verify any urgent changes in patient condition or equipment in use since the prearrival report. The seriousness of the problem(s) is determined so that life-threatening emergent needs can be addressed first. The patient is connected to the appropriate monitoring and support equipment, critical medications are administered, and essential laboratory and diagnostic tests are ordered. Simultaneous with the ABCDE assessment, the nurse must validate that the patient is appropriately identified through a hospital wristband, personal identification, or family identification. In addition, the patient's allergy status is determined, including the type of reaction that occurs and what, if any, treatment is used to alleviate the allergic response.

There may be other healthcare professionals present to receive the patient and assist with admission tasks. The critical care nurse, however, is the leader of the receiving team. While assuming the primary responsibility for assessing the ABCDEs, the patient's nurse directs the team in completing delegated tasks, such as changing over to the ICU equipment or attaching monitoring cables. Without a leader of the receiving team, care can be fragmented and vital assessment clues overlooked.

The critical care nurse rapidly assesses the ABCDEs in the sequence outlined in this section. If any aspect of this

ESSENTIAL CONTENT CASE

Prearrival Assessment

The charge nurse notifies Sue that she will be receiving a 26-year-old man from the ER who was involved in a serious car accident. The ED nurse caring for the patient has called to give Sue a report following the hospital's standardized report format.

The patient was an unrestrained driver in a low-speed head-on collision and has sustained a closed-head injury and chest trauma with collapsed left lung. The patient was intubated and placed on a mechanical ventilator. IV access had been obtained, and a left chest tube had been inserted. The ED nurse provides the latest trend of the patient's vital signs and neurologic assessments and how he has responded to the administered pain medication. After a computed tomographic (CT) scan of the head, chest, and abdomen is obtained, the patient will be transferred to the ICU. Sue questions the ED nurse regarding whether the patient has been agitated, had a Foley catheter and nasogastric tube placed, and whether family had been notified of the accident.

Sue goes to check the patient's room prior to admission and begins to do a mental check of what will be needed. "The patient is intubated so I'll connect the AMBU bag to the oxygen source, check for suction

catheters, and make sure the suction systems are working. The pulse oximetry and the ventilator are ready to go. I have an extra suction gauge to connect to the chest tube system. I'll also turn on the ECG monitor and have the ECG electrodes ready to apply. An arterial line kit is at the bedside, and the flush system and transducer are also ready to be connected. The IV infusion devices are set up. This patient has an altered LOC, which means frequent neuro checks and potential insertion of an ICP catheter for monitoring. I have my pen light handy, but I better check to see if we have all the equipment to insert the ICP catheter in case the physician wants to perform the procedure here after the CT scan. The computer in the room is on and ready for me to begin documentation. I think I'm ready."

Case Question 1: What basic information will Sue want to know from the prearrival communication with the ED nurse?

Case Question 2: What patient issues are likely to need immediate assessment and/or intervention on arrival to the ICU in order to ensure the appropriate equipment is set up in the room?

Case Question 3: What information should be included in the more formal handoff between the ED nurse and Sue after the patient is settled in the ICU?

Answers

- 1. Patient name/age; type and timing of accident; extent of accident injuries; pertinent medical history, allergies, vital signs, and significant assessment information; placement of tubes and lines; medications being administered; significant laboratory results; anticipated plan on admission; presence of family; and any other special instructions.
- 2. Vital signs, neurologic status, and information such as whether the ventilator is adequately addressing the patient's ventilation needs, medications are appropriately infusing, and whether the patient is agitated or experiencing extensive pain.
- 3. Using an SBAR (situation-background-assessment-recommendation) format, the ED nurse can give more detailed information about the injuries from the car accident; the patient's complete medical history as known; reiteration of known allergies; a system by system assessment review; diagnostic test results; confirmation of all invasive lines and equipment settings; the anticipated plan for ongoing assessments and interventions; and any pertinent family information. Sue should also have an opportunity to ask any clarifying questions she might have.

preliminary assessment deviates from normal, interventions are immediately initiated to address the problem before continuing with the admission quick check assessment. Additionally, regardless of whether the patient appears to be conscious or not, it is important to talk to him or her throughout this admission process regarding what is occurring with each interaction and intervention.

Airway and Breathing

Patency of the patient's airway is verified by having the patient speak, watching the patient's chest rise and fall, or

both. If the airway is compromised, verify that the head has been positioned properly to prevent the tongue from occluding the airway. Inspect the upper airway for the presence of blood, vomitus, and foreign objects before inserting an oral airway if one is needed. If the patient already has an artificial airway, such as a cricothyrotomy, endotracheal (ET) tube, or tracheostomy, ensure that the airway is secured properly. Note the position of the ET tube and size marking on the ET tube that is closest to the teeth, lips, or nares to assist future comparisons for proper placement. Suctioning of the upper airway, either through the oral cavity or artificial airway, may be required to ensure that the airway is free from secretions. Note the amount, color, and consistency of secretions removed.

Note the rate, depth, pattern, and symmetry of breathing; the effort it is taking to breathe; the use of accessory muscles; and, if mechanically ventilated, whether breathing is in synchrony with the ventilator. Observe for nonverbal signs of respiratory distress such as restlessness, anxiety, or change in mental status. Auscultate the chest for presence of bilateral breath sounds, quality of breath sounds, and bilateral chest expansion. Optimally, both anterior and posterior breath sounds are auscultated, but during this admission quick check assessment, time generally dictates that just the anterior chest is assessed. If noninvasive oxygen saturation monitoring is available, observe and quickly analyze the values. If the patient is receiving assistive breaths from a bag-valve-mask or mechanical ventilator, note the presence of spontaneous breaths and evaluate whether ventilation requires excessive pressure and whether the patient's breathing appears comfortable and synchronized with the ventilator.

If chest tubes are present, note whether they are pleural or mediastinal chest tubes. Ensure that they are connected to suction, if appropriate, and are not clamped or kinked. In addition, assess whether they are functioning properly (eg, air leak, fluid fluctuation with respiration) and review the amount and character of the drainage.

Circulation and Cerebral Perfusion

Assess circulation by quickly palpating a pulse and viewing the electrocardiogram (ECG) monitor for the heart rate, rhythm, and presence of ectopy. Obtain blood pressure and temperature. Assess peripheral perfusion by evaluating the color, temperature, and moisture of the skin along with capillary refill. Based on the prearrival report and reason for admission, there may be a need to inspect the body for any signs of blood loss and determine if active bleeding is occurring.

Evaluating cerebral perfusion in the admission quick check assessment is focused on determining the functional integrity of the brain as a whole, which is done by rapidly evaluating the gross level of consciousness (LOC). Evaluate whether the patient is alert and aware of his or her surroundings, whether it takes a verbal or painful stimulus to obtain a response, or whether the patient is unresponsive. Observing the response of the patient during movement from the stretcher to the ICU bed can supply additional information about the LOC. Note whether the patient's eyes are open and watching the events around him or her. For example, does the patient follow simple commands such as "Place your hands on your chest" or "Slide your hips over"? If the patient is unable to talk because of trauma or the presence of an artificial airway, note whether his or her head nods appropriately to questions.

Chief Complaint

Optimally, the description of the chief complaint is obtained from the patient, but this may not be realistic. The patient may be unable to respond or may not speak English. Data may need to be gathered from family, friends, bystanders, and prehospital personnel. If the patient or family cannot speak English, an approved hospital translator should be contacted to help with the interview and subsequent evaluations and communication. It is not recommended that family or friends are used to translate for a non-English speaking patient in order to protect the patient's privacy, to avoid the likelihood that family will not understand appropriate medical terminology for translation, and to eliminate wellintentioned but potential bias in translating back and forth for the patient. In the absence of a history source, practitioners must depend exclusively on the physical findings (eg, presence of medication patches, permanent pacemaker, or old surgery scars), knowledge of pathophysiology, and access to prior paper, electronic medical records (EMRs), or transport records to identify the potential causes of the admission.

Assessment of the chief complaint focuses on determining the body systems involved and the extent of associated symptoms. Additional questions explore the time of onset, precipitating factors, and severity. Although the admission quick check phase is focused on obtaining a quick overview of the key life-sustaining systems, a more in-depth assessment of a particular system may need to be done at this time. For example, in the prearrival case study scenario presented, completion of the ABCDEs is followed quickly by more extensive assessment of both the nervous and respiratory systems.

Drugs and Diagnostic Tests

Information about drugs and diagnostic tests is integrated into the priority of the admission quick check. If IV access is not already present, it should be immediately obtained and intake and output records started. If IV medications are presently being infused, check the drug(s) and verify the correct infusion of the desired dosage and rate.

Obtain critical diagnostic tests. Augment basic screening tests (Table 1-4) by additional tests appropriate to the underlying diagnosis and chief complaint. Review any available laboratory or diagnostic data for abnormalities or indications of potential problems requiring immediate intervention.

TABLE 1-4. COMMON DIAGNOSTIC TESTS OBTAINED DURING ADMISSION QUICK CHECK ASSESSMENT

Serum electrolytes

Glucose

Complete blood count with platelets

Coagulation studies

Arterial blood gases

Chest x-ray

ECG

The abnormal laboratory and diagnostic data for specific pathologic conditions will be covered in subsequent chapters.

Equipment

Quickly evaluate all vascular and drainage tubes for location and patency, and connect them to appropriate monitoring or suction devices. Note the amount, color, consistency, and odor of drainage secretions. Verify the appropriate functioning of all equipment attached to the patient and label as required. While connecting the monitoring and care equipment, it is imperative that the nurse continue to assess the patient's respiratory and cardiovascular status until it is clear that all equipment is functioning appropriately and can be relied on to transmit accurate patient data.

The admission quick check assessment is accomplished in a matter of a few minutes. After completion of the ABCDEs assessment, the comprehensive initial assessment begins. If at any phase during the admission quick check a component of the ABCDEs has not been stabilized and controlled, energy is focused first on resolving the abnormality before proceeding to the comprehensive admission assessment.

After the admission quick check assessment is complete, and if the patient requires no urgent intervention, there may now be time for a more thorough report from the healthcare providers transferring the patient to the ICU. It is important to note that handoffs with transitions of care are possible intervals when safety gaps may occur. Omission of pertinent information or miscommunication at this critical juncture can result in patient care errors. Use of a standardized handoff format, such as the SBAR format, can minimize the potential for miscommunication. Use the handoff as an opportunity to confirm observations such as dosage of infusing medications, abnormalities found on the quick check assessment, independent double check and confirmation of equipment settings, and any potential inconsistencies noted between your assessment and the prearrival report. It is easier to clarify questions while the transporters are still present if possible.

This may also be an opportunity for introductory interactions with family members or friends, if present. Introduce yourself, offer reassurance, and confirm the intention to give the patient the best care possible (Table 1-5). If feasible, allow them to briefly see the patient. If this is not feasible, give them an approximate time frame when they can expect to

TABLE 1-5. EVIDENCE-BASED PRACTICE: FAMILY NEEDS ASSESSMENT

Quick Assessment

- Offer realistic hope
- · Give honest answers and information
- · Give reassurance

Comprehensive Assessment

- Use open-ended communication and assess their communication style
- Assess family members' level of anxiety
- Assess perceptions of the situation (knowledge, comprehension, expectations of staff, expected outcome)
- Assess family roles and dynamics (cultural and religious practices, values, spokesperson)
- Assess coping mechanisms and resources (what do they use, social network and support)

receive an update from you on the patient's condition. Have another member of the healthcare team escort them to the appropriate waiting area.

COMPREHENSIVE INITIAL ASSESSMENT

Comprehensive initial assessments determine the physiologic and psychosocial baseline so that future changes can be compared to determine whether the status is improving or deteriorating. The comprehensive initial assessment also defines the patient's pre-event health status, determining problems or limitations that may impact patient status during this admission as well as potential issues for future transitioning of care. The content presented in this section is a template to screen for abnormalities or determine the extent of injury to the patient. Any abnormal findings or changes from baseline warrant a more in-depth evaluation of the pertinent system.

The comprehensive initial assessment includes review of the patient's medical and brief social history, and physical examination of each body system. The comprehensive admission assessment of the critically ill patient is similar to admission assessments for noncritically ill patients. This section describes only those aspects of the assessment that are unique to critically ill patients or require more extensive information than is obtained from a non–critical care patient. The entire assessment process is summarized in Tables 1-6 and 1-7.

Changing demographics of critical care units indicate that an increasing proportion of patients are elderly, requiring assessments to incorporate the effects of aging. Although assessment of the aging adult does not differ significantly from that of younger adults, understanding how aging alters the physiologic and psychological status of the patient is important. Key physiologic changes pertinent to the critically ill elderly adult are summarized in Table 1-8. Additional emphasis must also be placed on the past medical history because the aging adult frequently has multiple coexisting illnesses and is taking several prescriptive and overthe-counter medications. Social history includes addressing issues related to home environment, support systems, and self-care abilities. The interpretation of clinical findings in the elderly must also take into consideration the fact that the

TABLE 1-6. SUMMARY OF COMPREHENSIVE ADMISSION ASSESSMENT REQUIREMENTS

Past Medical History

- · Medical conditions, surgical procedures
- · Psychiatric/emotional problems
- Hospitalizations
- Medications (prescription, over-the-counter, illicit drugs) and time of last medication dose
- Allergies
- Review of body systems (see Table 1-7)

Social History

- · Age, gender
- Ethnic origin
- · Height, weight
- · Highest educational level completed
- Occupation
- · Marital status
- Primary family members/significant others/decision makers
- · Religious affiliation
- Advance Directive and Durable Power of Attorney for Health Care
- Substance use (alcohol, drugs, caffeine, tobacco)
- · Domestic abuse or vulnerable adult screen

Psychosocial Assessment

- · General communication
- · Coping styles
- Anxiety and stress
- · Expectations of critical care unit
- · Current stresses
- · Family needs

Spirituality

- · Faith/spiritual preference
- Healing practices

Physical Assessment

- Nervous system
- · Cardiovascular system
- Respiratory system
- Renal system
- · Gastrointestinal system
- · Endocrine, hematologic, and immune systems
- · Integumentary system

coexistence of several disease processes and the diminished reserves of most body systems often result in more rapid physiologic deterioration than in younger adults.

Past Medical History

Besides the primary event that brought the patient to the hospital, it is important to determine prior medical and surgical conditions, hospitalization, medications, and symptoms (see Table 1-7). In reviewing medication use, ensure assessment of over-the-counter medication use as well as any herbal or alternative supplements. For every positive symptom response, additional questions should be asked to explore the characteristics of that symptom (Table 1-9).

Social History

Inquire about the use and abuse of caffeine, alcohol, tobacco, and other substances. Because the use of these agents can

have major implications for the critically ill patient, questions are aimed at determining the frequency, amount, and duration of use. Honest information regarding alcohol and substance abuse, however, may not be always forthcoming. Alcohol use is common in all age groups. Phrasing questions about alcohol use by acknowledging this fact may be helpful in obtaining an accurate answer (eg, "How much alcohol do you drink?" vs "Do you drink alcohol and how much?"). Family or friends might provide additional information that might assist in assessing these parameters. The information revealed during the social history can often be verified during the physical assessment through the presence of signs such as needle track marks, nicotine stains on teeth and fingers, or the smell of alcohol on the breath.

Patients should also be asked about physical and emotional safety in their home environment in order to uncover potential domestic or elder abuse. It is best if patients can be assessed for vulnerability when they are alone to prevent placing them in a position of answering in front of family members or friends who may be abusive. Ask questions such as "Is anyone hurting you?" or "Do you feel safe at home?" in a nonthreatening manner. Any suspicion of abuse or vulnerability should result in a consultation with a social worker to determine additional assessments.

Physical Assessment by Body System

The physical assessment section is presented in the sequence in which the combined system, head-to-toe approach is followed. Although content is presented as separate components, generally the history questions are integrated into the physical assessment. The physical assessment section uses the techniques of inspection, auscultation, and palpation. Although percussion is a common technique in physical examinations, it is infrequently used in critically ill patients.

Pain assessment is generally linked to each body system rather than considered as a separate system category. For example, if the patient has chest pain, assessment and documentation of that pain is incorporated into the cardio-vascular assessment. Rather than have general pain assessment questions repeated under each system assessment, they are presented here.

Pain and discomfort are clues that alert both the patient and the critical care nurse that something is wrong and needs prompt attention. Pain assessment includes differentiating acute from chronic pain, determining related physiologic symptoms, and investigating the patient's perceptions and emotional reactions to the pain. Explore the qualities and characteristics of the pain by using the questions listed in Table 1-9. Pain is a very subjective assessment and critical care practitioners sometimes struggle with applying their own values when attempting to evaluate the patient's pain. To resolve this dilemma, use the patient's own words and descriptions of the pain whenever possible and use a patient-preferred pain scale (see Chapter 6, Pain, Sedation, and Neuromuscular Blockade Management) to objectively and